

3 Way Calls

What are 3 Way Calls?

3 Way Calls allow people in three different locations to share the same phone call. 3 Way Calls are ideal for family get-togethers, social calls to friends and associates or for conference calls.

How much does 3 Way Calls service cost?

3 Way Calls costs \$2.55 per month (including GST) if you have a residential line or \$3.40 per month (including GST) if you have a Home Business line.

How does 3 Way Calls work?

With 3 Way Calls, getting together with family and friends couldn't be easier. With the press of a button on a touchtone phone, people in three different locations can share the one phone call.

The 3 Way Calls service requires a touchtone phone and is available in most areas.

Things you need to know about the 3 Way Calls Service

Kinect requires 30 days notice of cancellation of the 3 Way Calls service. This means the usual charges will continue to apply for 30 days after the date you cancel your service, even if it is disconnected within that period.

You need to have a Kinect landline account to set up 3 Way Calling. Join Kinect online at www.kinect.co.nz.

Please note that in some cases this service may not be available or is limited due to network constraints and incompatibility with other products and services. We will advise if this service is not available to you when we process your registration.

3 Way Calls user guide

How to connect a 3 Way Call

Dial the second location - wait for them to answer.

Press the 'recall' or 'flash' button on your phone - you'll hear the engaged tone and then the normal dial tone.

Dial the third location - when they answer you may talk privately before you press the 'recall' or 'flash' button to connect all three locations.

If the third location doesn't reply or is engaged, press the 'recall' or 'flash' button twice to go back to the original call.

How to disconnect a 3 Way Call

Simply hang up or ask one of the locations to hang up if their part of the call is finished.

How to disconnect the third location while keeping the original call going

Press the 'recall' or 'flash' button briefly.