

Caller Display Special Terms & Conditions

1. Things you should know

These are our Special Terms & Conditions for providing Caller Display to residential customers. They are additional to our [Standard Terms & Conditions for residential customers](#) which you agree to when we connect you to our network for the first time.

2. About Caller Display

We will provide Caller Display on the phone line(s) you specify. You have to be the customer who rents the line or lines from us.

Caller Display shows you the phone number of the person calling. However, you need to provide a suitable wall socket and a display telephone or unit compatible with the service.

Receiving Caller Display does not mean

- You will see the number for every call you receive. For example, the caller may be calling from a payphone, mobile or from an older exchange or a non-Telecom network. They may also have chosen to withhold their number
- The number displayed is the number of the individual telephone from which a call is made. For example, the call may be made from an extension or direct dial number connected to the main line number
- The number displayed is the number you normally associate with the person calling you. For example, your caller may be using someone else's phone
- The number displayed identifies the person calling you. For example, many people may be able to use the phone from which the call is made

3. About your responsibilities

Customers using Caller Display must comply with the Privacy Act 1993. If you intend collecting, using or holding Caller Display information, you must do so in accordance with the Act and any code.

You agree that you intend to use Caller Display to

- help identify the calling party, and
- call back a phone number displayed or stored on your special display equipment

Please make sure everyone using your phone, or the numbers displayed on your display screen, understands and meets these responsibilities.

4. About changes to these Terms & Conditions

We may change these special terms by changing or removing existing terms or by adding new ones. We will always tell you about any changes by writing to you or putting a notice in major daily newspapers at least one month before they come into effect.