

Call Restriction

What is Call Restriction?

Call Restriction allows you to manage chargeable calls (calls made outside your calling area, 0900 services or mobile calls) made from your home phone.

How much does Call Restriction cost?

Call Restriction is \$2.55 per month (including GST) if you have a residential line or \$3.40 per month (including GST) if you have a Home Business line.

How does Call Restriction work?

Chargeable calls can't be made from your home phone when Call Restriction is activated.

To make a chargeable call, simply turn Call Restriction off by dialling 1881 and entering a four digit PIN number. You choose the PIN number when you set up Call Restriction with us.

Turn Call Restriction on again when you've finished.

Call Restriction requires a touchtone phone and is available in most areas.

Things you should know

Kinect requires 30 days notice to cancel the Call Restriction service. This means the usual charges will continue to apply for 30 days after the date you cancel your service, even if it is disconnected within that period.

You need to have a Kinect landline account to set up Call Restriction. Join Kinect online at www.kinect.co.nz.

Please note that in some cases this service may not be available or is limited due to network constraints and incompatibility with other products and services.

Call Restriction user guide

How to use Call Restriction

To turn Call Restriction on, follow these simple steps:

Dial 1880, followed by your four digit PIN

Wait for the confirmation tone (long-short-long)

Hang up

To turn Call Restriction off so you can make a chargeable call:

Dial 1881, followed by your four digit PIN

Wait for the confirmation tone (long-short-long)

Hang up

Lift the handset and dial the chargeable number

Turn Call Restriction on again when you have finished your chargeable call.

Things you should know

Call Restriction does not prevent incoming collect calls or transfer charge calls (e.g. Call Divert).

You will still be able to make calls to 111 emergency services, Telco network service numbers (e.g. 123) and 0800, 0508, 012 and 0502 numbers.